

## **UPHOLSTERY WARRANTY PROCEDURES**

If you purchased the Unique Guard Spot Removal warranty program for Upholstery, the following procedures should be followed:

### **SPOT REMOVAL PROCEDURES**

All upholstered furniture becomes soiled with use. Most spills and soil on protected upholstery clean easily and quickly provided you follow the proper procedures. A fabric protection application is not an absolute impenetrable barrier and improper cleaning methods can damage both the fabric and the treatment.

### **RESPOND RAPIDLY, BUT DON'T PANIC!**

Immediate spot removal and spill clean-up is important. However, because your upholstery has been treated with UniqueGuard, you needn't panic if a spot or spill gets overlooked until it's dry. The advanced technology of UniqueGuard will still allow you to easily and effectively remove almost every spot or spill. Just be very careful how you clean spots.

### **USE THE SPOTTING AGENT SUPPLIED BY YOUR PROFESSIONAL CLEANER**

The professional cleaner who applied your UniqueGuard protector supplied you with a professional strength spotting solution as part of your warranty protection. Never apply a store bought spotting agent to your treated upholstery without the direction of your professional cleaner. The use of any spotter other than the one supplied by your professional may invalidate your protector warranty and could potentially harm the appearance and texture of your upholstered furniture.

### **TEST YOUR FABRIC FOR COLORFASTNESS FIRST**

Pick an inconspicuous area of the upholstered fabric and apply a small amount (an area about the size of a nickel) of Spot Out Spotting Solution provided by your cleaning technician. Allow the solution to work for a few seconds, then blot the area with a white cotton towel. Inspect the fabric and the towel for any color loss, dye transfer, dye bleeding, or fiber distortion. If any of these occur, stop and call your cleaning professional. If the fabric tests safe, proceed with the next step.

### **REMOVE AS MUCH OF THE SPILLED MATERIAL AS POSSIBLE BEFORE APPLYING SPOTTING SOLUTION**

Respond to every spot or spill as rapidly as possible. Blot up liquid spills with a colorfast, absorbent towel or cloth. Spills of viscous materials, such as gravy or ice cream, should be carefully scraped up with a spoon or the dull edge of a knife.

### **BLOT, DON'T RUB OR SCRUB!**

Apply the spotter supplied by your cleaning professional sparingly to a white terry cloth and gently massage the spot in and up and down motion causing it to transfer into the cloth. Work from the outside of the spot toward the center. Keep a small spill small. Work lightly, blotting from center to the edges. "Feather" the edges by dampening edges irregularly and blotting quickly to avoid rings. Aggressive rubbing or scrubbing of the upholstery can damage the texture and construction of your fabric and may invalidate your warranty protection.

### **REPEAT AND DRY**

Repeat the above step until the spot is gone. If the spot does not fully respond to this spotting technique, contact your cleaning professional for further instructions. You can quickly dry a cleaned spot using a small fan or blow dryer on a low heat setting.

### **WARRANTY EXCLUSIONS**

1. Normal or general soiling from everyday use.
2. Carpets or upholstered furniture used in rental or commercial facilities.
3. Stains caused by bleach, corrosives, acne medicines, dyes, inks, abuse, vandalism, or disasters such as floods, fire, or other acts of God.
4. Stains caused by pets or other stains of a repetitive nature.

# UPHOLSTERY PROTECTION

Your Family Can Truly Live On

# "UNIQUEGUARD"



Protecting your upholstered fabric with UniqueGuard will make spills easier to clean up and prevents soil from becoming deeply embedded into the fabric. This makes vacuuming more effective, and protects against a build-up of oil based soiling. Not only does this fabric protection treatment create a barrier against stains and spills, it has been shown to provide a barrier against the dirt and dust particles that cause excess abrasion and can cause premature fabric wear.



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